You will use the same user name and password that was used to access Live@edu.

- Username should be in the `firstname.lastname##@my.stjohns.edu` format.

- Your original password is: `Sj+id card number`. If you need to reset your password use: [https://account.live.com/ResetPassword.aspx](https://account.live.com/ResetPassword.aspx)

  - iPhone Instructions
  - Android Instructions

- If you need help with this account, see Microsoft Account Help: [http://go.microsoft.com/fwlink/p/?LinkId=259650](http://go.microsoft.com/fwlink/p/?LinkId=259650)