



Employee Guide to Campus Wi-Fi

SJUMobile

St. John's University provides wireless internet access to all Employees.
To setup a connection, please follow the instructions below. To login successfully the following information will be required:

Username: First 7 of Last Name then First Name Initial (Same as email without @stjohns.edu)

Password: Sj(Storm ID Number)

*When entering the password please capitalize the "S". If Storm ID is unknown Log into UIS then click on:
Personal Information tab - Manage Your StormCard - Display StormCard Balance.*

Example: Username: Smithj
 Password: Sj12345678

Instructions below are available for the following devices:

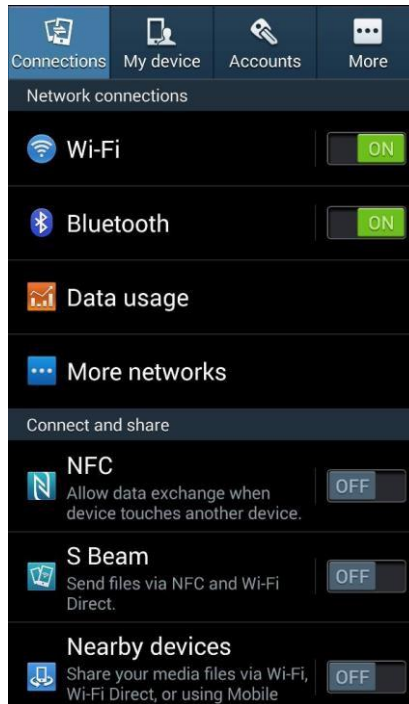
- Android Phone or Tablet
- Apple
- Apple OSX
- Windows

Note: Instructions may vary slightly across devices and versions, but will be similar enough to help most users.

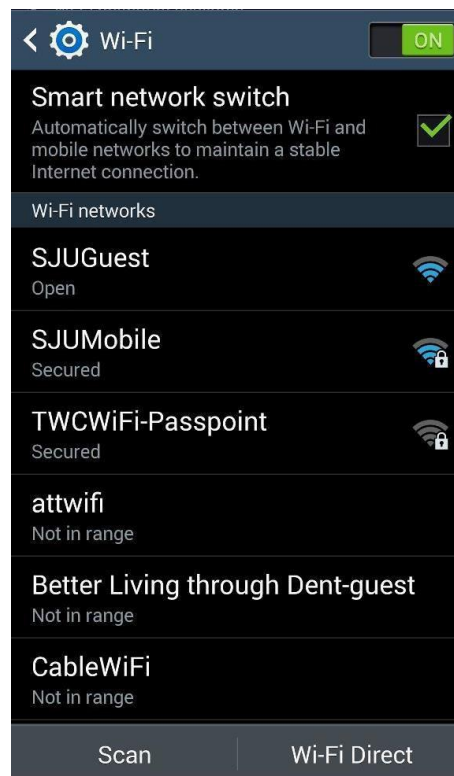
Android

To connect to SJUMobile on your Android device please follow the instructions below.

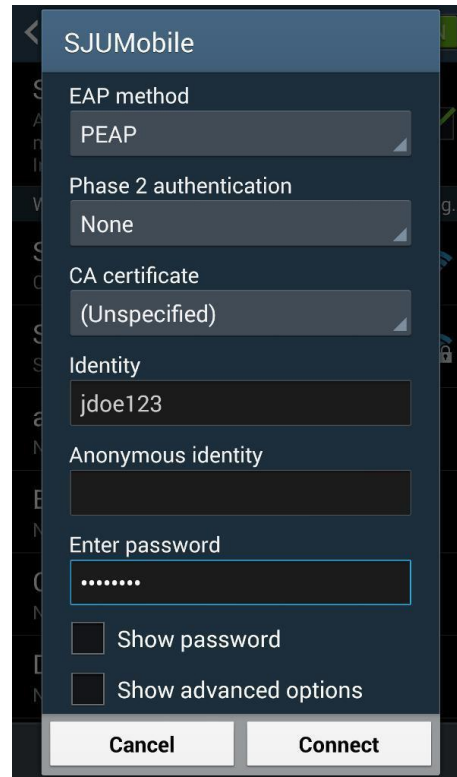
1. Go to settings
2. Under the “Connections” tab, click Wi-Fi.
Make sure the setting is set to ON.



3. Search for wireless networks available, and click on SJUMobile



4. A prompt will appear to enter in University credentials. Under “Identity,” enter in the assigned SJU username, and the Password in the corresponding area. Then, click CONNECT.



5. When connection is authenticated, it will connect.





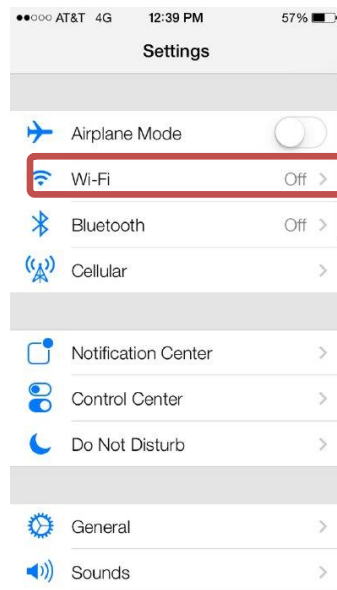
iOS

for iPad, iPhone, & iTouch

1. Select Settings



2. Select Wifi



3. Make sure Wifi is turned on. If it is off you must turn on your wifi



4. Select SJUMobile
5. Enter the assigned SJU Username and Password, and click Connect.

Apple OSX

OS 10.6 – 10.12

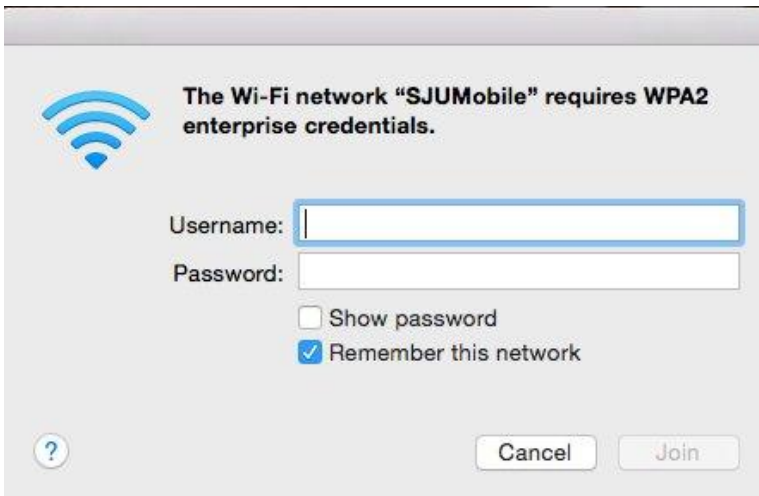
1. Click the Wifi icon in the top bar on the right side



2. Select “SJUMobile” from the available networks.



3. A prompt will appear asking you to enter in Enterprise Credentials. Enter the assigned SJU network Username and Password. Click JOIN.



- A prompt will appear asking to accept the authentication certificate. Click CONTINUE.



- Depending on the security settings, a prompt will also appear for the computer username and password to confirm the Certificate Trust Settings. Click UPDATE SETTINGS, after the log in information is entered.



- Once it is accepted, network connection should be working. Please verify by click on the Wi-Fi icon at the top of your screen. You should see a check mark next to SJUMobile.

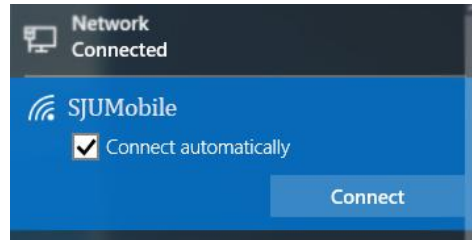


Windows

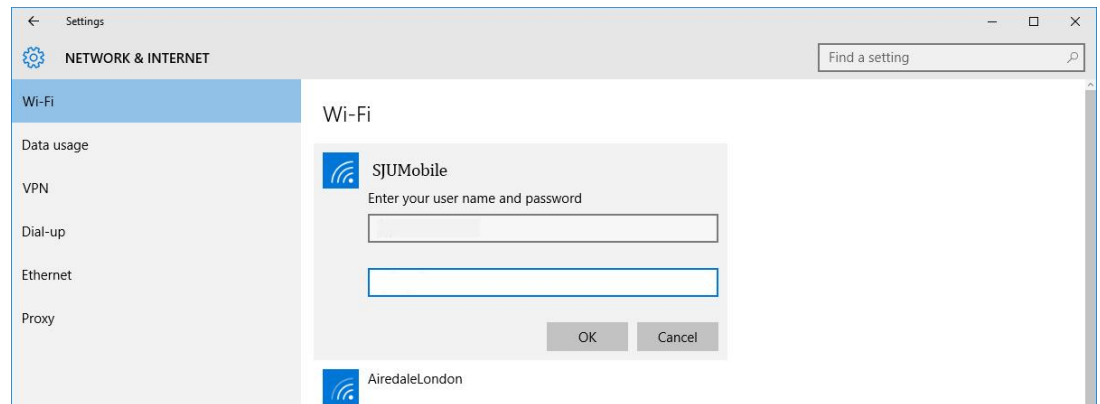
1. From your desktop, click the Wi-Fi signal located on the bottom right corner of the screen.



2. Select SJUMobile → Connect



3. Enter Username and Password → Connect



Note: If you need your password reset call Technical Support at 718 990-5000 for assistance.